

# **2023 GLAR Election Q&A**

**Q1: Can a member vote more than once in an election?**

**A1:** NO. As you can see demonstrated in the video, once a vote has been submitted, votes are final. There are no redo's or revisions.

**Q2: Can a GLAR professional go in and change a member's vote?**

**A2:** NO. All votes are final and cannot be revoked or revised by anyone.

**Q3: Can a GLAR member change their region after a vote has been submitted and vote in a different regional election?**

**A3:** If a member has not changed their region in the past year, they may change their region at any time during the year. HOWEVER, they will NOT be able to re-enter the system and vote in a second regional election. **Changes to your region must be made prior to voting**

**Q4: Can a GLAR professional submit a vote on behalf of a member?**

**A4:** No, this is strictly forbidden. Members may not call the office and have a GLAR professional vote as a proxy.

**Q5: Is the system secure?**

**A5:** Yes. All member accounts are password-protected and the voting module is behind the member login. Members are advised to not share passwords.

**Q6: Can a manager submit multiple votes on behalf of their office.**

**A6:** No. Only votes received through the election's portal will be counted.

**Q7: May a candidate request a vote count during the elections period?**

**A7:** No. GLAR will only share final vote totals.

**Q8: Can you track votes by IP address?**

**A9:** We can track votes by IP address, however, we track votes by username as that is a much more accurate measure. For instance, agents voting from an office network would all have the same IP address, yet all be voting legitimately. Agents routinely access the internet from multiple IP addresses per day (home, office, phone, etc), which is why GLAR tracks by member usernames. Each member may only vote once, regardless of how many times they log into their member account and how many different places they log in to their member account from.